

ServiceInsight
**MOBILE FACILITY
 MANAGER**

Mobile software for work order management. Productivity at your fingertips when and where you need it.

ServiceInsight is the workplace command center that optimizes the employee experience and asset performance. Our clients benefit from a solution that delivers excellence with efficiency and the right tool for every role in the work order process.

ServiceInsight MFM improves productivity and response times by linking traditional maintenance functionality with the convenience of a mobile device. MFM enables maintenance professionals to regain control of their day-to-day activities.

Maintenance management simplified.

HEADACHE FREE ACCESS

Download and install MFM on your mobile device. The application lets FMs and service techs easily access, modify, and create work order information at the job site.

RAPIDLY PRIORITIZE DAILY TASKS

Past due orders are visible in a separate menu, and orders can be sorted by priority, allowing users to focus on the work that requires immediate attention.

USER-FRIENDLY

The user experience can be customized based on your role. Users will have no problem learning and utilizing MFM.

PINPOINT ACCURACY

Improve the accuracy of reporting and eliminate potential loss of paperwork. MFM lets maintenance professionals track work when and where it takes place.



Designed to be easy to learn and use.

ELIMINATE LOOSE PAPER

Attach photos to work orders, inspections, and assets. Take advantage of the device's built-in camera or attach existing photos from your device.

VERSATILE CONNECTIVITY

Stop worrying about the location of the nearest cell tower or WiFi network. Users are able to complete work, save information to their phone, and sync once connectivity resumes. *Not all functionality is available when disconnected from the network.

TRACK IMPROMPTU WORK ORDERS

When technicians encounter issues at the job location, self-generating ensures the orders are entered into the system and dispatched in a timely manner.

GPS ENABLED

When permitted on the mobile device, the system will detect user's location based on latitude and longitude data stored in the database, and use as the default location for order search and creation.

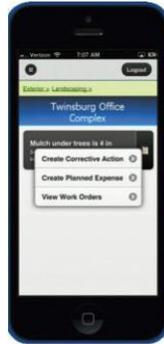
Empower on-site facility managers and technicians.

IMPROVED ON-TIME COMPLETION RATE

Users aren't tied to an office computer. Transfer completed work order information and receive updates directly from a mobile device while at the job site, eliminating paperwork and manual data entry.

PERFORM INSPECTIONS

Automatically generate and assign inspections thanks to customizable templates to evaluate locations. Select the Rating and Impact for Inspection Items created for your locations. The Inspection generates at the frequency determined by your business, and can be automatically assigned and sent to an inspector's mobile device.



Perform inspections in the field.

Utilize MFM's Capital Planning tools to track expenses and items in need of attention, creating a plan for future budget dollars. Capture Asset Condition in the field. Assess the Vendors responsible for maintenance at your locations through the Vendor Rating screen. Generate Corrective or Planned Expense Work Orders while performing inspections in the field.

TRACK LABOR HOURS

Labor is captured per work order using Start/Stop actions. Track travel time to the job site for improved accountability.

REASSIGN TICKETS

Orders can be reassigned to other technicians, managers, or outside vendors directly from the application.

AUTO-DISPATCH

When enabled via security, work orders can be automatically dispatched to assignments. Generate and dispatch in a matter of minutes, ensuring timely receipt and processing of high priority service requests.

VENDOR CONTACT SEARCH

Allow users to quickly locate contact information for vendors typically used at the work location. A qualified / unqualified flag alerts users to which vendors are compliant for insurance and contract requirements.

*Available as iMFM in Apple App Store® and aMFM in Google Play™ Store.

Optimize Your Workplace

As part of the ServiceInsight workplace command center, Mobile Facility Manager gives Technicians the capability and mobility they need to deliver excellence with efficiency.

CONTACT US TODAY FOR A DEMO

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