

Mobile apps for work order management. Deliver excellence with efficiency.

ServiceInsight is the workplace command center that optimizes the employee experience and asset performance. Our clients benefit from a solution that delivers excellence with efficiency and the right tool for every role in the work order process.



SITech Mobile App

SITech is available for iOS and Android devices and enables technicians and facility managers the mobility they need to provide a great experience at your locations. View assigned work, asset information, and document completed work from anywhere.

Real-time updates are available for the entire organization when teams use SITech to maintain status and progress on assigned work.



Client Testimonial

“The system has helped us improve our facility operations tremendously and the ServiceInsight team is responsive and committed to us getting the most out of the solution.”

- Paul DiPrimio
Facility Operations, Comcast

SITech Benefits

- Improved on-time completion
- Increased wrench time
- Increased visibility into service request status and progress

SITech Features

- Before and after pictures
- Bar-code scanning
- GPS tracking
- Track labor, materials
- Reassign work
- Perform inspections
- Track work when and where it takes place
- Initiate impromptu work orders

User-Friendly

The **SiTech** user experience can be customized based on your role. Technicians and facility managers love **SiTech** and the quick access it provides them to key information.

Rapidly Prioritize Daily Tasks

Technicians can rapidly prioritize daily tasks with **SiTech's** dashboard. Work orders are displayed prominently by category, allowing your team to focus on the work that requires immediate attention. Drive high satisfaction with the facility team by using **SiTech**.

GPS Enabled with Auto-Synch

SiTech can track user location via GPS tracking, providing visibility into technician status. And when work is performed in areas without connectivity, **SiTech** works in off-line mode and synchs when a network is available.

Asset Bar-Coding

Bar-code your assets and **SiTech's** scanner can provide technicians with asset information in the field, saving time and ensuring updated information is accessible. Initiate work orders against assets on the fly as needed.

Track Labor and Materials

Labor is captured per work order using Start/Stop actions. Track travel time to the job site for improved accountability and increase wrench time by capturing labor and materials as work is performed.



Perform Inspections

Automatically generate and assign inspections to evaluate locations with **SiTech's** customizable templates. Select the rating and impact for inspection items created for your locations. The inspection generates at the frequency determined by your organization and can be automatically assigned and sent to an inspector's mobile device.

Utilize **SiTech's** Capital Planning tools to track expenses and items in need of attention, creating a plan for future investment. Capture asset condition in the field. Assess the Vendors responsible for maintenance at your location through the Vendor Rating screen. Generate corrective or planned work orders while performing inspections in the field.

Optimize Your Workplace

As part of the ServiceInsight workplace command center, the **SiTech** gives technicians and facility managers the capability and mobility they need to deliver excellence with efficiency.

Contact us today for a demo

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